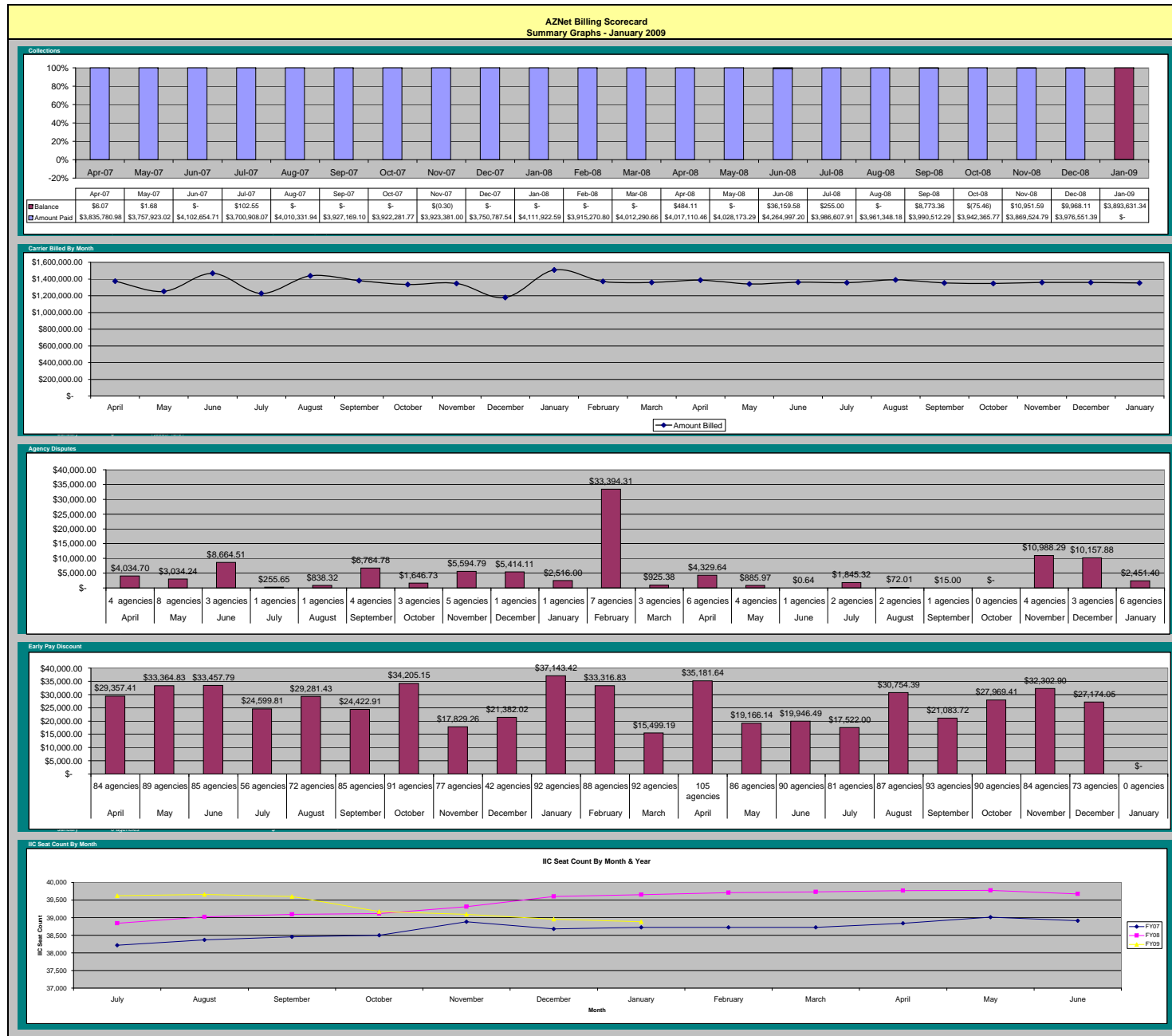


AZNET Billing Scorecard
Summary Data - January 2009

Receivables Data																										
All Receivables Data	January '08	February '08	March '08	April '08	May '08	June '08	July '08	August '08	September '08	October '08	November '08	December '08	January '09													
(1) Collected	100.0%	\$ 4,111,922.59	100.0%	\$ 3,915,270.90	100.0%	\$ 4,012,290.66	100.0%	\$ 4,017,110.46	99.2%	\$ 4,264,997.20	100.0%	\$ 3,986,607.91	100.0%	\$ 3,961,348.18	99.8%	\$ 3,990,512.29	100.0%	\$ 3,942,365.77	99.7%	\$ 3,869,524.79	99.7%	\$ 3,976,551.39	0.0%	\$ -		
(2) Credit	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -		
Outstanding	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ 484.11	0.0%	\$ 36,159.58	0.0%	\$ 255.00	0.0%	\$ 8,773.36	0.0%	\$ -	0.2%	\$ 8,773.36	0.0%	\$ 10,951.59	0.3%	\$ 9,968.11	100.0%	\$ 3,893,631.34		
AZNET Collections Totals	100.0%	\$ 4,111,922.59	100.0%	\$ 3,915,270.90	100.0%	\$ 4,012,290.66	100.0%	\$ 4,017,594.57	100.0%	\$ 4,028,173.29	100.0%	\$ 4,301,156.78	100.0%	\$ 3,986,862.91	100.0%	\$ 3,961,348.18	100.0%	\$ 3,999,285.65	100.0%	\$ 3,942,290.31	100.0%	\$ 3,880,476.38	100.0%	\$ 3,986,519.59	100.0%	\$ 3,893,631.34
(3) Early Pay Discount Data	January '08	February '08	March '08	April '08	May '08	June '08	July '08	August '08	September '08	October '08	November '08	December '08	January '09													
Early Pay Discounts Totals	82 agencies	\$ 37,143.42	88 agencies	\$ 33,316.83	92 agencies	\$ 15,499.19	105 agencies	\$ 35,181.64	86 agencies	\$ 19,166.14	90 agencies	\$ 19,946.49	81 agencies	\$ 17,522.00	87 agencies	\$ 30,754.39	83 agencies	\$ 21,083.72	90 agencies	\$ 27,969.41	84 agencies	\$ 32,302.90	73 agencies	\$ 27,174.85	0 agencies	\$ -
Carrier A/P Data																										
Carrier A/P Data	January '08	February '08	March '08	April '08	May '08	June '08	July '08	August '08	September '08	October '08	November '08	December '08	January '09													
(4) Paid	100.0%	\$ 1,508,400.31	100.0%	\$ 1,372,089.18	100.0%	\$ 1,358,184.41	100.0%	\$ 1,366,941.36	100.0%	\$ 1,339,886.68	100.0%	\$ 1,360,353.18	100.0%	\$ 1,355,713.59	100.0%	\$ 1,389,960.79	100.0%	\$ 1,351,286.40	100.0%	\$ 1,345,941.04	100.0%	\$ 1,357,690.23	100.0%	\$ 1,359,668.06	100.0%	\$ 1,353,743.61
Outstanding	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -	0.0%	\$ -
Carrier A/P Totals	100.0%	\$ 1,508,400.31	100.0%	\$ 1,372,089.18	100.0%	\$ 1,358,184.41	100.0%	\$ 1,366,941.36	100.0%	\$ 1,339,886.68	100.0%	\$ 1,360,353.18	100.0%	\$ 1,355,713.59	100.0%	\$ 1,389,960.79	100.0%	\$ 1,351,286.40	100.0%	\$ 1,345,941.04	100.0%	\$ 1,357,690.23	100.0%	\$ 1,359,668.06	100.0%	\$ 1,353,743.61
(5) Late Pay Fee Data	January '08	February '08	March '08	April '08	May '08	June '08	July '08	August '08	September '08	October '08	November '08	December '08	January '09													
Late Pay Fee Totals	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -													
(6) Agency Dispute Data	January '08	February '08	March '08	April '08	May '08	June '08	July '08	August '08	September '08	October '08	November '08	December '08	January '09													
Dispute Totals	1 agencies	\$ 2,816.00	7 agencies	\$ 33,394.31	3 agencies	\$ 825.38	6 agencies	\$ 4,329.64	4 agencies	\$ 885.97	1 agencies	\$ 0.64	2 agencies	\$ 1,845.32	2 agencies	\$ 72.01	1 agencies	\$ 15.00	0 agencies	\$ -	4 agencies	\$ 19,989.29	3 agencies	\$ 16,157.88	6 agencies	\$ 2,491.46
Percent of Total Invoiced	0.06%		0.88%		0.02%		0.11%		0.02%		0.00%		0.00%		0.00%		0.00%		0.00%		0.28%		0.25%		0.06%	
Seats																										
Seat Count By Month	January '08	February '08	March '08	April '08	May '08	June '08	July '08	August '08	September '08	October '08	November '08	December '08	January '09													
HC Seat Count	39,651	39,713	39,733	39,768	39,773	39,676	39,624	39,662	39,598	39,172	39,092	38,956	38,884													

Management Notes:

(1) "Collected" means payment received by agencies
(2) "Credit" means amounts in which AZNET pays back to agencies due to disputes, over-billing, or previous agreements.
Each agency must pay the amount of the credit, and the remaining amount of their invoice is the balance.
(3) "Early pay discount" means payment received by AZNET within 15 calendar days of invoice date
(4) "Paid" means the Carrier invoice has been submitted for payment processing
(5) "Late Pay Fee" means late pay fees charged by Carrier that were paid by AZNET
(6) "Agencies Disputes" means AZNET invoice disputes logged by Agencies



AZNet Billing Scorecard Collections Details - January 2009															
(1) AZNET Dunning Summary	January '08	February '08	March '08	April '08	May '08	June '08	July '08	August '08	September '08	October '08	November '08	December '08	January '09	Total	
Agencies 0-15 Days past Due	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 3,893,631.34	\$ 3,893,631.34	
Agencies 16-30 Days past Due	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 9,968.11	\$ -	\$ 9,968.11	
Agencies 31-60 Days past Due	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 10,951.59	\$ -	\$ -	\$ 10,951.59	
Agencies 61-90 Days past Due	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (75.46)	\$ -	\$ -	\$ -	\$ (75.46)	
Agencies 90+ Days past Due	\$ -	\$ -	\$ -	\$ 484.11	\$ -	\$ 36,159.58	\$ 255.00	\$ -	\$ 8,773.36	\$ -	\$ -	\$ -	\$ -	\$ 45,782.05	
Unrecovered	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,085.52	
Total	\$ -	\$ -	\$ -	\$ 484.11	\$ -	\$ 36,159.58	\$ 255.00	\$ -	\$ 8,773.36	\$ (75.46)	\$ 10,951.59	\$ 9,968.11	\$ 3,893,631.34	\$ 3,964,343.15	
(2) AZNET Billing Dispute Summary	January '08	February '08	March '08	April '08	May '08	June '08	July '08	August '08	September '08	October '08	November '08	December '08	January '09	Total	
Total Number of Billing Disputes	2	10	4	15	7	1	3	4	1	0	6	7	10	381	
Total Number of Help Desk Billing Inquiries	79	62	51	42	67	50	41	42	43	67	69	50	45	2870	
Total	77	72	55	57	74	57	44	46	44	67	75	63	55	3251	

(1) Includes Accenture, carrier, and other charges (e.g. TPO).
(2) Information reported through Remedy